

FOR IMMEDIATE RELEASE

April 25, 2025

Update: Water Incident at TCRHCC

Update – 5:00 PM DST

Tuba City Regional Health Care Corporation (TCRHCC) is awaiting the results of water samples sent to testing sites and has extended the suspension of water use in the Main Hospital building for both staff and the public until further notice.

On April 21, 2025, TCRHCC identified propylene glycol in the potable water system serving the main hospital building, an IHS facility that was built in the late 1970s.

The potential period for affected water use is believed to be only over a few hours, as immediate measures were taken upon discovery to vacate the hospital and stop the use of the affected water.

TCRHCC is working closely with the Navajo Nation, public health authorities, and environmental experts. A thorough investigation is underway to determine the root cause of the incident, and preventive measures have already been implemented to ensure it does not occur again.

Joette Walter's, TCRHCC's CEO, emphasized that "the safety and health of our patients, employees, and the surrounding community is our number one priority, along with ensuring continued access by patients to quality healthcare services."

Here is an updated list of services and clinics for Tuesday, April 29, 2025.

Services and Clinics CLOSED in the Main Hospital Building:

- Audiology Clinic (Closed)
- Cafeteria (Closed to public)
- Cardiopulmonary Clinic (Closed)
- Inpatient Services (ACU, ICU, PEDS-ICU)
- Operating Room/Surgeries (Trauma Only)
- Respiratory Clinic (Closed)

Eye Clinic – Remains located in the Main Hospital Building:

- Eye Clinic is limiting services to eye glass pick-up only.

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Clinics Temporary RELOCATED to the following locations:

- Surgical, Orthopedics, Urology, Podiatry (SOUP Clinic)
 - Relocated in the Outpatient Primary Care Center (OPCC)
 - Fracture Clinic is located on the 1st Floor
 - Orthopedic & Podiatry are located on the 3rd Floor

- Public Health Clinic
 - Relocated in the Mobile Unit, parked in Lot #1 – East of the Administration Building lot.

- Ears, Nose, and Throat Clinic (ENT)
 - Relocated in the Outpatient Primary Care Center (OPCC) on the 3rd Floor

- Dental Clinic
 - Mobile Dental: TCRHCC Campus in the General Services parking lot from 7:30AM to 4:30PM

 - Cameron Dental: Open for pediatric patients only; located next to the Cameron Chapter House and Senior Center on Wednesday from 7:30AM to 5:00PM DST.

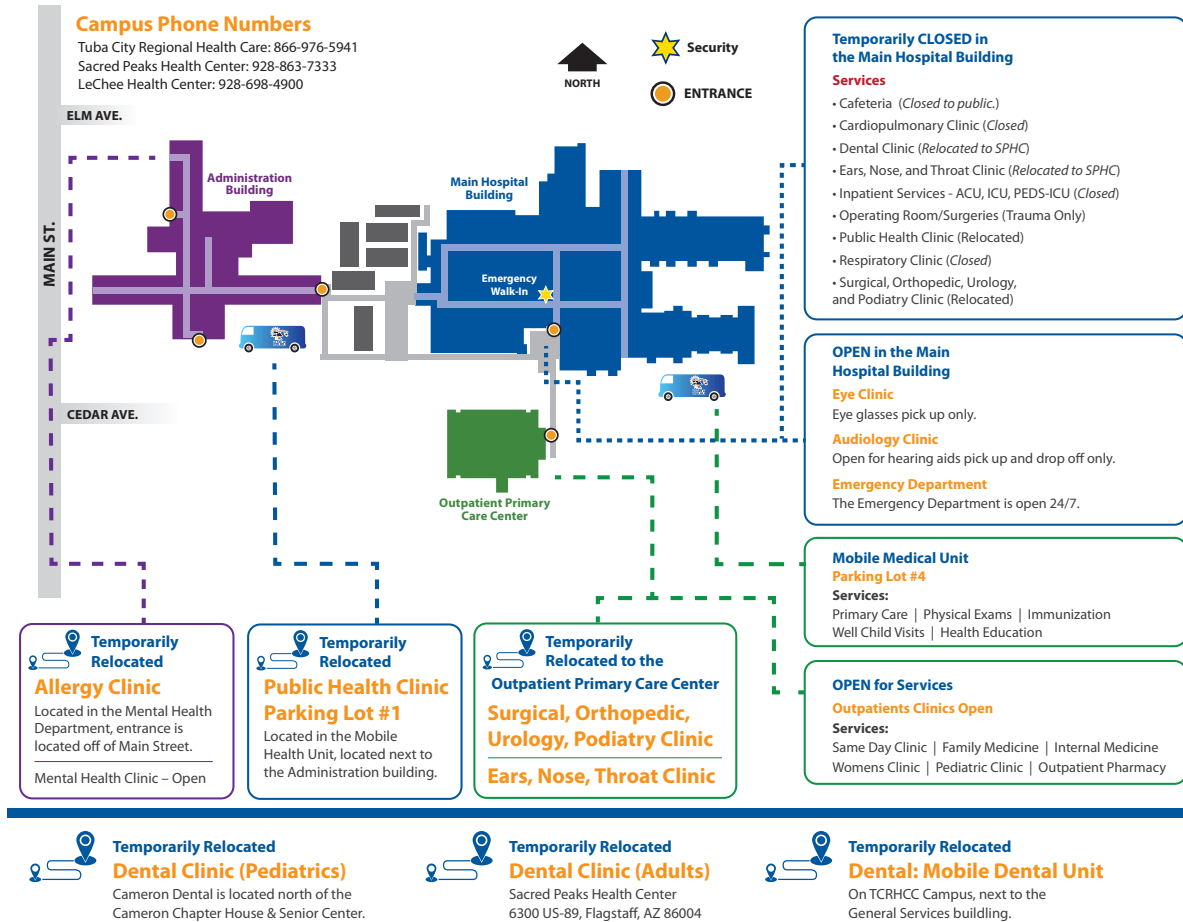
 - Sacred Peaks Health Center Dental: Open for adult patients only. Dental is open on Wednesday and Thursday from 7:45AM to 5:00 PM MST. Address: 6300 US-89, Flagstaff, AZ 86004.

Important Information for Patients and Visitors:

- The Emergency Department remains open 24/7.
- All outpatient services in the Outpatient Primary Care Center are open for services. Services include Same Day Clinic, Family Medicine, Internal Medicine, Women’s Clinic, Pediatric Clinic, and Outpatient Pharmacy and Drive-Thru services.
- All bathrooms and drinking fountains in the Main Hospital Building are currently closed. However, alternative restrooms and drinking water are available in the three-story Outpatient Primary Care Center (OPCC).
- Patients with scheduled appointments in the affected clinics will be contacted directly by clinic staff to reschedule appointments.
- The water contamination is an isolated incident only affecting the TCRHCC Main Hospital building.
- There is no estimate time when the Main Hospital building will re-open for Clinics

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Map of Clinic Locations



For the latest information, we will share updates as they become available. If there are any important changes, we will post on TCHEALTH.ORG and social media sites.

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