



FOR IMMEDIATE RELEASE

September 16, 2025

Water Incident at TCRHCC – COMMUNITY UPDATE

Tuba City, Ariz. – Tuba City Regional Health Care Corporation (TCRHCC) is providing an update on the ongoing water incident that began September 8, 2025, which prompted the activation of a **Code Green** in response to a water issues affecting multiple facilities. At this time, there are no changes to facility operations, and TCRHCC is awaiting test results to determine next steps.

Incident Summary

On September 8, water discoloration was identified in the TCRHCC Administration Building. In response, a Code Green was activated and the TCRHCC Water Incident Plan was implemented as a precautionary measure to ensure the safety of patients, staff, and visitors during infrastructure-related incidents.

Actions Taken

TCRHCC initiated its emergency response protocols and Water Incident Plan. Maintenance and facilities teams, in coordination with local utility providers and community partners, have been working to identify the source of the discoloration and restore full water service. Temporary measures, including water distribution stations and the use of backup resources, were put in place to maintain essential operations for the buildings affected.

Affected Buildings:

- Administration Building
- Specialty Care Center
- General Services/Laundry Facility
- South Oak Housing

Current Status

As of September 15, water service remains shut off in the affected buildings; however, critical hospital and clinic operations continue without interruption. TCRHCC is closely monitoring the

situation and has ensured that emergency care, inpatient services, and outpatient visits remain fully available to the community.

Services on Wednesday, September 17, 2025:

- Mental Health Services: Mental Health will continue to operate at the clinic located in the Administration Building.
- Specialty Care Center Services: Specialty Care Center patients will be seen in the Adult Care Unit (ACU) at the Medical Center.

Other Important Information:

- The Emergency Department remains open and fully operational.
- Bathrooms and drinking fountains in the Main Hospital and Outpatient Primary Care Center (OPCC) are functional.
- Patients with appointments at impacted clinics will be contacted directly by clinic staff.

Next Steps:

- Ongoing testing of the water infrastructure and evaluation of the issue's scope.
- Coordination with Facilities Management and local water services.
- Further updates will be shared as new information becomes available.

We appreciate your understanding and patience as we work to resolve this situation and ensure the safety of our community.