Altera DIGITAL HEALTH

Get Started with Sunrise™ CarePath

Your Patient Portal Quick-Start Guide

What Is CarePath?

Sunrise CarePath is [Your Organization Name]'s patient portal. It's a secure way to message your care team, manage appointments, refill medications, check results, and pay your bill — all from your phone or computer. (desktop URL is 27.1 not currently in 25)

Step 1: Download & Register

1. Open the invitation email from [Your Organization Name] and tap Install Sunrise CarePath.
2. Download the app from the Apple App Store or Google Play.
3. Tap the CarePath registration link in the same email — have your Invitation Code ready.
4. Enter your email, verify it, and create a password.
5. Verify your mobile number by text (recommended), or choose email verification instead.
6. Enter your Invitation Code, accept the Privacy Policy and Terms of Use, and you're registered.

Invitations expire after 14 days (this is configurable so should be the # set in configuration) — contact [Your Organization Name] for a new one if yours has lapsed.

Step 2: Log In Anytime

Open the app → enter your email and password → verify with a text code → you're in.

LOGO PLACEHOLDER

What You Can Do in CarePath

Feature	What It's For
Messages	Send and receive secure notes with your care team.
Appointments	View upcoming visits, and schedule, reschedule, or cancel where available.
Medications	See what you're taking and request refills in a couple of taps.
Health Summary	Check allergies, conditions, immunizations, results, and vitals.
Billing	View and pay your bill, right inside the app.
Forms	Complete any forms your provider has assigned you.
NEW - Documents	View documents pertaining to your visits, educational materials ... etc

Need Help?

[Your Organization Name] Patient Support
[Phone number] · [Email address] · [Portal help URL]

Sunrise™ CarePath is provided by [Your Organization Name], powered by Altera Digital Health.

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